

A man with dark curly hair and a beard, wearing a black Telent jacket, stands with his arms crossed in front of a yellow London Ambulance. The ambulance has 'LONDON AMBULANCE' and the number '8721' on its front. A red 'N1' logo is also visible. The background is dark, suggesting an indoor setting like a garage or station.

Mission critical technology solutions for Police, Fire, Ambulance & Public Safety

Telent is a specialist in the design, build, support and management of mission-critical networks and communications technology for the Emergency Services community.

Every day, the UK and Ireland rely on critical public services to stay safe, connected and on the move. At Telent, we stand behind the people who make these services possible. We bring clarity to complexity and confidence to decision-making, empowering Emergency Services organisations with resilient, secure and flexible technology solutions and related services.

We have a proven track record of providing solutions for Police, Fire, Ambulance and maritime safety organisations, supporting everything from control rooms to frontline teams through the delivery of critical technology infrastructure.

Comprehensive IT Solutions for Emergency Services



Technology Transformation

A comprehensive range of services for auditing and planning to support organisations in preparing for major technology transformation programmes. Complemented by the capability to design, build, support and manage solutions across multiple technologies.



IT Networks

The expertise, experience and vendor certifications to provide network planning, design, deployment and support for LAN, WAN, Wi-Fi and Private 5G networks for the emergency services.

Vehicle Connectivity

Telnet install and support voice and data communication solutions in emergency service vehicles, covering both current technology and preparing for the transition to the ESN.



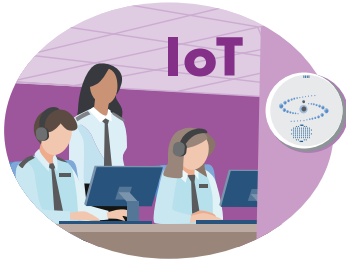
Control Room

A complete range of technology and support services for emergency control rooms, including the recommendation, integration, management and support of systems, software applications and operator positions.

Station End & Mobilisation

Telnet provide and support station end, mobilisation and mobile data terminal (MDT) solutions for more than half of fire and rescue services across the UK and Ireland.





Smart Buildings

Telent's Smart Buildings solution uses IoT technology to monitor facilities, optimise space usage, and enhance operational efficiency across emergency service facilities like police stations, fire stations, and ambulance hubs.

Cyber Security

A suite of services that ensure your organisation is protected against cyber-attacks, spanning governance, risk and compliance (GRC), security assessment and IT security solutions.



IT Managed Service

A catalogue of flexible services for all ICT requirements, provided by specialist service teams. From a single service package to an entire digital transformation project for an organisation's ICT estate.

Lifeboat Mobilisation

Supporting the paging system that alerts lifeboat crews to mobilise for a launch, and the station-end systems for more than half of the fire and rescue services across the UK and Ireland.



Radio Networks

Telent provides design, deployment and support for mission critical radio networks used by emergency services, enabling secure and resilient voice communications across control rooms, vehicles and personnel. Solutions support wide area coverage, interoperability and high availability, ensuring reliable communication in routine operations and emergency situations.

Hand Held Devices

Telent supports the deployment and maintenance of mission-critical handheld devices for emergency services, ensuring secure, resilient communication and seamless integration with control rooms and vehicle systems.



Trusted technology partner in Emergency Services

Ambulance Radio Programme (ARP)



Telent has transformed end-to-end mobilisation communications for 11 NHS ambulance trusts across England

and Wales. Over 6,500 ambulance vehicles have been equipped with the new Mobile Data Vehicle Solution (MDVS) by Telent. Additionally, Telent is providing Control Room Operator Position Support (CROPS) across 33 control rooms, enhancing communications for more than 839 control room operators.

Merseyside Fire and Rescue Authority



Telent has provided managed ICT services to Merseyside Fire and Rescue Authority since 2001. A new contract,

awarded in March 2026, will run for an initial five-year period. It covers End User Services, Networks, Command and Control Systems, and Compute and Cloud Services, underpinned by a robust, security-focused architecture across MFRA's offices, stations, control room and frontline vehicles.

Thames Valley Police and Hampshire and Isle of Wight Constabulary



Transforming a legacy network from MPLS technology to a Software-Defined Wide Area Network

(SD-WAN). Delivered as a fully managed service, the network connects more than 200 sites and 24,000 devices, providing greater flexibility, improved cost efficiency and enhanced control to support secure data transfer, faster rollout of services and reliable connectivity for frontline officers.

Maritime Coastguard Agency (MCA)



Building on a decade-long partnership with the Maritime and Coastguard Agency, Telent has delivered a

new national communications network to support His Majesty's Coastguard. Designed and built by Telent, it connects 163 remote radio sites across 11,000 miles of UK coastline. Replacing legacy infrastructure with full-fibre and microwave technology, the network improves resilience, enables digital transformation and enhances search and rescue capabilities.

Find out more about
Telent's work in
Emergency Services

www.telent.com



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